



User Needs Survey: Preliminary Results (Classic Reprint)

By Robert M Alloway

Forgotten Books, United States, 2015. Paperback. Book Condition: New. 229 x 152 mm. Language: English . Brand New Book ***** Print on Demand *****. Excerpt from User Needs Survey: Preliminary Results We have undertaken an in-depth survey of managerial information needs and the Dp practices and application systems intended to fulfill those needs. The objective is to improve our understanding of managerial endusers of computer systems what types of systems do they have and how satisfied are they with them; what types of systems do they want and what is inhibiting their development; how do they perceive their Dp departments and why; what are their priorities and how is Dp performing; etc. We are also investigating these issues from the point of view of Dp management to identify areas of agreement and misperception. The approach has been to directly survey user and Dp managers on needs, procedures, policies, priorities and performance. This is not unlike a traditional marketing study, where a company surveys its customers and potential customers to texermine their needs in order to affect product design, product mix, manufacturing procedures and corporate planning. Without a reliable needs definition for end-users, it is conceivable that Dp departmental and systems plans...



Reviews

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